GOOD ENVIRONMENTAL PRACTICES

At Alexandre Teguise Playa Hotel, we believe that true hospitality cares for both our guests and the surrounding environment. For this reason, we work daily to minimize our environmental footprint and create a positive impact within our local community.

Currently, we implement several best practices aligned with the Sustainable Development Goals (2030 Agenda), including:

SDG 13 - CLIMATE ACTION

- **Automated, energy-efficient lighting:** 95% of our facilities use energy-efficient LED technology. An automated system allows for scheduled lighting and control via occupancy and ambient light sensors.
- **Automatic shut-off systems:** Room lights are activated or deactivated by the insertion of a guest key card, while the air conditioning system features an automatic shut-off mechanism triggered by the opening or closing of the terrace door.
- **Air conditioning system with heat recovery:** Our chillers feature a heating/cooling manifold that allows the use of waste heat from the process to heat the swimming pool. Furthermore, their EC motors allow for demand-based operation, ensuring optimal temperatures without the need for auxiliary systems—thereby reducing both propane consumption and CO2 emissions.
- **Centralized control program:** Monitor and control in real time systems such as refrigeration plants, heating/cooling manifolds, domestic hot water (DHW) storage tanks, air handling units, lighting, exhaust/supply ventilation, energy meters, and electrical network analyzers, enabling the implementation of consumption reduction programs.
- **Continuously upgrade of our machinery and infrastructure with eco-efficient technology that meets the highest energy certification standards**, actively minimizing our carbon footprint. We prioritize sustainable technology—such as the use of insulated windows, food stations stations with precision digital sensors and the installation of climate-control systems—which results in lower emissions and reduced energy consumption, while also preventing the leakage of greenhouse gases.

SDG 6 - CLEAN WATER AND SANITATION

- **Water conservation:** We use flow restrictors, dual-flush toilets, and sensor-operated faucets. In our gardens, we employ irrigation controllers that use solenoid valves to manage water flow and regulate pressure, which helps minimize malfunctions. Drip irrigation systems with varying flow rates ensure that plants receive the exact amount of water they need.
- **Domestic Hot Water (DHW) saving:** We have installed pumps with variable-speed drives, allowing them to adjust based on demand and thereby minimizing unnecessary water and electricity consumption.

SDG 12 - Responsible Consumption and Production

- **Zero single-use plastics:** We use reusable cups and have eliminated plastics from our operations. In our guest rooms, we have replaced individual amenity bottles with refillable dispensers containing eco-friendly, biodegradable personal care products.
- **"Km0" Water:** In the restaurant, we offer filtered water in reusable glass bottles; we also provide dispensers for refilling recyclable bottles in dining areas and hotel corridors.
- **Recycling:** We properly sort and manage all waste generated (paper, glass, packaging, organic waste, and used cooking oils).

SDG 2 - Zero Hunger

- **Reducing food waste:** We carefully plan our purchasing and menu offerings to minimize food waste, and we use smaller serving trays toward the end of meal services.
- **Support for the community:** We organize charity events, provide accommodation and sponsorships, and supply prepared meals on a weekly basis for social inclusion programs.

SDG 10 - Reducing Inequalities

- **Inclusive architecture:** We have removed barriers for guests with reduced mobility, ensuring full accessibility throughout our facilities.
- **We are firmly committed to equal opportunity, professional training, and social and workplace integration** within the hospitality sector. We provide training to individuals with disabilities to help them complete their internships. We promote gender equality, support a healthy balance between personal, family, and professional life, and we establish policies for the prevention of sexual harassment and a zero-tolerance approach to any form of discrimination.