ENVIRONMENTAL AND SOCIAL BEST PRACTICES

Our Commitment to Sustainability

At our hotel, we understand sustainability as a cross-cutting commitment that encompasses environmental protection, the responsible use of resources, energy efficiency, technological innovation and people's well-being.

We therefore implement and promote measures aimed at reducing our environmental impact, optimising available resources, fostering a circular economy and promoting a working environment based on equality, inclusion and respect for human dignity.

The following are some of the key actions that form part of our commitment to more responsible and sustainable hotel management.

Responsible Food Waste Management

- Purchase Planning: Scheduling orders according to operational needs and anticipated demand to avoid unnecessary purchases.
- Consumption Control and Recipe Costing: Standardising recipes, portions and quantities to optimise the use of raw materials.
- Donation of Surplus Food: Responsibly redistributing surplus food that is suitable for consumption, helping to prevent food waste.

Dignity, Equality and Inclusion

- Inclusion Policy: Promoting an inclusive, respectful and discrimination-free working environment.
- Equal Opportunities: Promoting equality in access to employment, training and professional development.
- Workplace Dignity: Commitment to respect, fair treatment and decent working conditions.
- Digital Disconnection: Promoting respect for employees' rest periods and supporting work-life balance.

Energy Responsibility and Efficiency

- Photovoltaic Panels: Generating electricity from solar energy to reduce reliance on conventional energy sources.
- Solar Thermal Panels: Harnessing solar energy to produce domestic hot water.
- Combined Heat and Power (CHP) System: Simultaneously generating electricity and thermal energy to improve the efficient use of energy resources.

Process Digitalisation

- Paper Consumption Reduction: Gradually replacing printed documents with digital tools and formats.
- Centralised Information: Managing and accessing information through digital systems that facilitate coordination and reduce duplication.
- QR Codes: Providing digital access to information, documents and relevant content, minimising the need for printed materials.
- Digital Display Systems: Using screens and digital displays to communicate operational and organisational information efficiently and effectively.

Circular Economy and Waste Management

- Colour-Coded Recycling: Using colour-coded identification systems to facilitate the correct separation of waste.
- Separate Waste Collection: Sorting and collecting waste according to its type to support appropriate treatment and recycling.
- Elimination of Single-Use Plastics: Gradually reducing disposable plastic products and encouraging reusable alternatives or options with a lower environmental impact.

Every action counts. Through the continuous improvement of our processes and the involvement of our entire team, we strive to advance towards a model of hotel management that combines service quality with environmental and social responsibility.