

Dear Guest,

We would like to welcome you to Alexandre Hotel Troya and wish you a pleasant stay on behalf of the whole team. In order for you to make the most of the "All-Inclusive" board, we would like to inform you of the details and what is included:

The *All-Inclusive* service lasts from 7:30 h to 23:30 h, and you can make use of the following Bars and Restaurants:

### **BUFFET RESTAURANT**

**Breakfast:** from 7:30 h to 10:30 h  
**Lunch:** from 12:30 h to 15:30 h  
**Dinner with Theme Corner:** from 18:30 h to 21:45 h

### **BAR SALÓN**

**Snacks:** from 10:30 h a 12:30 h  
**Snacks:** from 15:30 h a 18:30 h  
**Cold Snacks:** from 21:45 h to 23:30 h

### **PALAPA BAR-RESTAURANT**

**Snacks:** from 10:30 h to 12:30 h  
**Snacks:** from 15:30 h to 18:30 h  
**Cold Snacks:** from 21:45 h to 23:30 h

### **BAR PALAPA and BAR SALÓN**

**Drinks:** from 10:30 h to 23:30 h

### **BAR INFINITY (Age 16+)**

**Drinks:** - Summer: from 10:30 h to 18:30 h - Winter: from 10:30 to 17:30 h  
**Snacks:** - Summer: from 10:30 h to 18:00 h - Winter: from 10:30 to 17:00 h

\*The Hotel reserves the right to modify these opening hours, as well as the choice of the different Restaurants and Bars where to offer their catering services.

### **ALL-INCLUSIVE DRINKS & SNAKS AT BARS**

#### **APPETIZERS**

Vermouth (red, white or dry)  
 TIO PEPE  
 Málaga Virgen  
 Bandeira  
 Cynar  
 Campari

#### **REFRESHMENTS**

Water  
 Coke & Coke Light  
 Orange  
 Lemon  
 Sprite  
 Tonic  
 Bitter Lemon  
 Bitter Mare Rosso  
 Nestea  
 Aquarius  
 Juices (varied flavours, not natural)  
 Iced drinks  
 Soda

#### **BEERS**

1/2 Pint or Pint  
 Shandy 1/2 Pint or Pint  
 Alcohol-free beer

#### **COFFEES & INFUSIONS**

Espresso  
 Cortado (milk short)  
 Coffee with milk  
 American coffee  
 Decaffeinated coffee

#### **SNACKS**

*Mixto* (ham & cheese toasted sandwich)  
 Hamburger  
 Nuggets

#### **WINES & CAVAS**

Glass of wine (red, white or rose)  
 Glass of Cava  
*Tinto de verano* (wine & soda)  
*Calimocha* (wine & cola)  
 Glass of *Sangria*

#### **BRANDIES & LIQUORS**

National Brandy  
 103 White label  
 Torres 5 years  
 Triple sec  
 Anise  
 Whisky Cream  
 Herbs liquor  
 Orujo liquor  
 Pacharán (Navarrese sloe brandy)  
 Peach liquor  
 Banana liquor  
 Apple liquor  
 Limoncello  
 Honey rum  
 Coffee liquor  
 Peppermint  
 Coconut liquor  
 Amaretto liquor  
 Fernet-Branca  
 Grappa liquor  
 Blackberry liquor

#### **COFFEES & INFUSIONS**

Chocolate & cream  
 Chocolate  
 Tea  
 Lime  
 Camomile

#### **SNACKS**

Pizza  
 French fries  
 Hot dog

#### **RUMS & TEQUILA**

Havana 3  
 Arehucas  
 Golden rum  
 White rum  
 Tequila

#### **GINS**

Larios  
 Tanqueray  
 National Gin

#### **VODKAS**

Smirnoff  
 Moskovskaya  
 National Vodka

#### **WHISKEYS**

Cutty Sark  
 White Label  
 National Whisky

#### **COCKTAILS**

San Francisco  
 Daiquiri Strawberry  
 Blue Sky  
 Sex on the Beach  
 Mojito  
 Caipirinha  
 Piña Colada  
 Tequila Sunrise

#### **COFFEES & INFUSIONS**

Mint and pennyroyal  
*Carajillo* (coffee and cognac)  
 Cappuccino  
 Glass of milk

#### **SNACKS**

*Tapa* of the day  
 Fruit  
 Ice cream

More information on the back of the page >

**Lunch and dinner include: water, house wine, national beer, juices (non-fresh-squeezed) and soft drinks.**

**For logistical reasons, most of the drinks included in the All-Inclusive service are from a dispenser.**

## OTHER INCLUDED SERVICES

Safe in the room: deposit for the key of 5€.  
 Pool towel: Deposit of 15€ per towel. Towel change: 1€ per towel.  
 Breakfast: from 7:30 am to 10:30 am.  
 Kettle in the rooms.  
 Wi-Fi.  
 Entertainment programme for adults and children (depending on the season), and professional shows every night.  
 Gym: from 7:00 h to 23:00 h. **Children under 16 years of age may not use the facility unless accompanied by their parents or guardians.**  
 Swimming pool: from 11:00 h to 19:00 h in summer season, and from 10:00 h to 18:00 h in winter season.

**Responsible use of the Hotel's facilities and sports equipment is required. The client will assume the cost of any damage caused.**

## NOT INCLUDED IN THE "ALL-INCLUSIVE"

Room Service.  
 Laundry service.  
 Deposit and change of pool towels.  
 Coffee capsules.  
 Minibar contents.  
 Telephone calls.  
 Billiards.  
 Amusement or vending machines.  
 Shops.  
 SPA Circuit and/or Treatments.  
 Beauty salon.  
 Excursions.  
 Car hire (including bicycles).  
 Parking space for any vehicle.  
 Any other service not previously and expressly mentioned in this document.

## ALL-INCLUSIVE SERVICE CONDITIONS

**The All-Inclusive service ends at 12:00 h on the day of departure.**

All Guests who have not contracted this service prior to arrival at the Hotel, must book it at Reception, and it must be contracted for the entire remaining stay from the time of purchase, as well as for all members of the room or reservation.

The payment of the service will be made at the time of the change to *All-Inclusive*, paying the total amount of the supplement, until the end of the stay of all the members of the room or reservation.

Any drinks consumed outside the *All-Inclusive* service hours will be charged.

Drinks must be consumed at the points of sale. It is not permitted to take food or drinks from the different bars or restaurants of the hotel, nor to take them to the rooms, nor to eat or drink in common areas of the hotel not intended for that purpose. For safety reasons, and in accordance with current regulations, the use of glass Glasses is not permitted in the swimming pool area.

Drinks will be served one at a time, and it is not possible to place more than one order at the same time.

Orders for services and drinks will be made by the person who will consume them, and it is not possible for a client to place an order for another client. The *All-Inclusive* service is for personal and non-transferable use. You will not be able to invite other customers to consume or place orders for other customers who do not enjoy this service. Should this happen, the hotel staff will be instructed to charge you for these drinks and you will immediately lose the rights to the *All-Inclusive* service.

The sale and supply by any means, of all types of alcoholic beverages to persons under 18 years of age is prohibited, even with the consent of parents or guardians, in accordance with current legislation in Spain.

**The Hotel reserves the right to make changes to this programme.**

**GENERAL DRESS CODE:** Men are required to wear at least dress shorts in the Buffet Restaurant and a shirt or T-shirt in the restaurants and hotel lobby. It is not permitted to go to the different bars or restaurants of the hotel with inappropriate clothing (such as, for example: swimming costume, tank top, or barefoot).

*We remain at your disposal for any questions, doubts or clarifications you may have. We wish you a wonderful stay!*

*Yours sincerely,*

*The Management*