

Dear Guest,

We would like to welcome you to Alexandre Hotel Troya and wish you a pleasant stay on behalf of the whole team. In order for you to make the most of the "All-Inclusive" board, we would like to inform you of the details and what is included:

The *All-Inclusive* service lasts from 7:30 h to 23:30 h, and you can make use of the following Bars and Restaurants:

BUFFET RESTAURANT

Breakfast: from 7:30 h to 10:30 h
Lunch: from 12:30 h to 15:30 h
Dinner with Theme Corner: from 18:30 h to 21:45 h

BAR SALÓN

Snacks: from 10:30 h a 12:30 h
Snacks: from 15:30 h a 18:30 h
Cold Snacks: from 21:45 h to 23:30 h

PALAPA BAR-RESTAURANT

Snacks: from 10:30 h to 12:30 h
Snacks: from 15:30 h to 18:30 h
Cold Snacks: from 21:45 h to 23:30 h

BAR PALAPA and BAR SALÓN

Drinks: from 10:30 h to 23:30 h

*The Hotel reserves the right to modify these opening hours, as well as the choice of the different Restaurants and Bars where to offer their catering services.

ALL-INCLUSIVE DRINKS & SNAKS AT BARS

APPETIZERS

Vermouth (red, white or dry)
 TIO PEPE
 Málaga Virgen
 Bandeira
 Cynar
 Campari

REFRESHMENTS

Water
 Coke & Coke Light
 Orange
 Lemon
 Sprite
 Tonic
 Bitter Lemon
 Bitter Mare Rosso
 Nestea
 Aquarius
 Juices (varied flavours, not natural)
 Iced drinks
 Soda

BEERS

1/2 Pint or Pint
 Shandy 1/2 Pint or Pint
 Alcohol-free beer

COFFEES & INFUSIONS

Espresso
 Cortado (milk short)
 Coffee with milk
 American coffee
 Decaffeinated coffee

WINES & CAVAS

Cup of wine (red, white or rose)
 Cup of Cava
 Tinto de verano (wine & soda)
 Calimocho (wine & cola)
 Cup of Sangría

BRANDIES & LIQUORS

National Brandy
 103 White label
 Torres 5 years
 Triple sec
 Anise
 Whisky Cream
 Herbs liquor
 Orujo liquor
 Pacharán (Navarrese sloe brandy)
 Peach liquor
 Banana liquor
 Apple liquor
 Limoncello
 Honey rum
 Coffee liquor
 Peppermint
 Coconut liquor
 Amaretto liquor
 Fernet-Branca
 Grappa liquor
 Blackberry liquor

Chocolate & cream
 Chocolate
 Tea
 Lime
 Camomile

RUMS & TEQUILA

Havana 3
 Arehucas
 Golden rum
 White rum
 Tequila

GINS

Larios
 Tanqueray
 National Gin

VODKAS

Smirnoff
 Moskovskaya
 National Vodka

WHISKEYS

Cutty Sark
 White Label
 National Whisky

COCKTAILS

San Francisco
 Daiquiri Strawberry
 Blue Sky
 Sex on the Beach
 Mojito
 Caipirinha
 Piña Colada
 Tequila Sunrise

Mint and pennyroyal
 Carajillo (coffee and cognac)
 Cappuccino
 Glass of milk

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SNACKS

Mixto (ham & cheese toasted sandwich)
 Hamburger
 Nuggets
 Hot dog

Pizza
 French fries
Tapa of the day

Fruit
 Ice cream

Lunch and dinner include: water, house wine, national beer, juices (non-fresh-squeezed) and soft drinks.

For logistical reasons, most of the drinks included in the All-Inclusive service are from a dispenser.

OTHER INCLUDED SERVICES

Safe in the room: deposit for the key of 5€.
 Pool towel: Deposit of 15€ per towel. Towel change: 1€ per towel.
 Breakfast: from 7:30 am to 10:30 am.
 Kettle in the rooms.
 Wi-Fi.
 Entertainment programme for adults and children (depending on the season), and professional shows every night.
 Gym: from 7:00 h to 23:00 h. Children under 16 years of age may not use the facility unless accompanied by their parents or guardians.
 Swimming pool: from 11:00 h to 19:00 h in summer season, and from 10:00 h to 18:00 h in winter season.

NOT INCLUDED IN THE "ALL-INCLUSIVE"

Room Service.
 Laundry service.
 Deposit and change of pool towels.
 Coffee capsules.
 Minibar contents.
 Telephone calls.
 Billiards.
 Amusement or vending machines.
 Shops.
 SPA Circuit and/or Treatments.
 Beauty salon.
 Excursions.
 Car hire (including bicycles).
 Parking space for any vehicle.
 Any other service not previously and expressly mentioned in this document.

ALL-INCLUSIVE SERVICE CONDITIONS

The All-Inclusive service ends at 12:00 h on the day of departure.

All Guests who have not contracted this service prior to arrival at the Hotel, must book it at Reception, and it must be contracted for the entire remaining stay from the time of purchase, as well as for all members of the room or reservation.

The payment of the service will be made at the time of the change to *All-Inclusive*, paying the total amount of the supplement, until the end of the stay of all the members of the room or reservation.

Any drinks consumed outside the *All-Inclusive* service hours will be charged.

Drinks must be consumed at the points of sale. It is not permitted to take food or drinks from the different bars or restaurants of the hotel, nor to take them to the rooms, nor to eat or drink in common areas of the hotel not intended for that purpose. For safety reasons, and in accordance with current regulations, the use of glass cups is not permitted in the swimming pool area.

Drinks will be served one at a time, and it is not possible to place more than one order at the same time.

Orders for services and drinks will be made by the person who will consume them, and it is not possible for a client to place an order for another client. The *All-Inclusive* service is for personal and non-transferable use. You will not be able to invite other customers to consume or place orders for other customers who do not enjoy this service. Should this happen, the hotel staff will be instructed to charge you for these drinks and you will immediately lose the rights to the *All-Inclusive* service.

The sale and supply by any means, of all types of alcoholic beverages to persons under 18 years of age is prohibited, even with the consent of parents or guardians, in accordance with current legislation in Spain.

The Hotel reserves the right to make changes to this programme.

GENERAL DRESS CODE: Men are required to wear at least dress shorts in the Buffet Restaurant and a shirt or T-shirt in the restaurants and hotel lobby. It is not permitted to go to the different bars or restaurants of the hotel with inappropriate clothing (such as, for example: swimming costume, tank top, or barefoot).

We remain at your disposal for any questions, doubts or clarifications you may have. We wish you a wonderful stay!

Yours sincerely,

The Management